



Key Tools for Florida Healthcare Advocates

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Introduction to Healthcare Access Trainings

Margaret Kosyk

**Coming Soon: Three-Part Series Hosted
By Margaret Kosyk, Supervising Attorney**

Objectives:

- Healthcare Basics
- Medicare
- Medicaid
- Health Insurance Marketplace
- Coverage Gap



Advocate's Guide to the Florida Medicaid Program

Third Edition

Provides an overview of the authority governing Florida's Medicaid Program and addresses questions, including:

- Who is eligible for Medicaid
- How to apply
- What to do if an application is delayed or denied
- What services are covered
- How managed care works
- What to do if a beneficiary's services are denied, delayed, terminated, or reduced

Advocate's Guide to the Florida Long-Term Care Medicaid Waiver

Sixth Edition

Provides an overview of the authority governing Florida's Medicaid managed care Long-term Care Waiver and a roadmap addressing basic questions, including:

- Who is eligible
- How to apply
- What to do if an application is denied or delayed
- How the waitlist works
- What to do if services are denied, delayed, terminated, or reduced