

Jacksonville Area Legal Aid, Inc.

A Wealth of Justice for Those Who Have Neither

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April 2, 2021

Complaint Hub
Agency for Healthcare Administration
2727 Mahan Drive
Tallahassee, Florida 32308

Via email

RE: Medicaid Fee for Service Enrollee Under Age 21 – Failure to Arrange for
EPSDT Services

To Whom It May Concern:

I represent [REDACTED] (DOB: 0[REDACTED]). [REDACTED] is an 18-year-old medically fragile male diagnosed with cerebral palsy and currently has a pressure ulcer of his sacral region, stage 4. [REDACTED] is dependent on his caregivers for all activities of daily living (ADLs). Baptist Health Wound Care and Hyperbaric Medicine Center prescribed [REDACTED] a wound vac and home health nursing hours to treat the pressure ulcer. However, [REDACTED]'s primary care provider, Jacksonville Health and Transition Services (JaxHATS), has been unable to find a provider to cover the prescribed treatment and his wound continues to significantly deteriorate. JaxHATS reports that they have called over 10 nursing agencies in the Jacksonville area and none are willing to cover the prescribed services for [REDACTED]. As a result, the Agency is failing to arrange for Early and Periodic, Screening, Diagnostic and Treatment Services as required by 42 U.S.C.

§1396a(a)(43)(C) & 42 U.S.C. §1396d(r)(5).

We appreciate your Agency's consideration of this matter and request that it take action to arrange for EPSDT services on behalf of [REDACTED] as required by federal Medicaid law. Given the urgency of [REDACTED]'s medical condition, I ask that you please respond to this letter in writing by April 12, 2021. You can mail the correspondence to my attention at: 126 West Adams St., Jacksonville, Florida 32202 or email to: katy.debriere@jaxlegalaid.org. If you need to contact me via telephone, my number is: 904-356-8371, x. 333. Thank you.

Sincerely,

/s/Katy DeBriere

Katy DeBriere, Esq.
Jacksonville Area Legal Aid, Inc.