



**State of Florida
Department of Children and Families**

Ron DeSantis
Governor

Chad Poppell
Secretary

DATE: December 21, 2020 **TRANSMITTAL NO.:** I-20-12-0018

TO: Economic Self-Sufficiency Operations Managers
Economic Self-Sufficiency Program Offices

FROM: Kit Goodner, Director, ACCESS Applications
Tonyaleah Veltkamp, Chief, Program Policy
(Signatures on File)

SUBJECT: SSI Termination Ex parte Process Systems Enhancements and Policy
Reminder

EFFECTIVE: Upon Receipt

This transmittal provides instructions for the system enhancements to the FLORIDA System and ACCESS Management System (AMS), and as a policy reminder to complete the SSI Termination Ex parte Process. Refer to Transmittal NO: [I-20-02-0003](#), SSI Termination/Ex parte Process Reminder when an ex parte is required. There are no changes in the eligibility criteria for coverage in Medicaid.

Background

In Florida, an individual who receives Supplemental Security Income (SSI) from the Social Security Administration (SSA) is automatically entitled to Medicaid coverage. When the individual's SSI cash benefits end, the Medicaid coverage is closed by the Agency for Health Care Administration (AHCA) and the closure is reported to the Department of Children and Families (DCF). AHCA sends the termination records to DCF in two daily termination files, one for adults and the other one for children. These files were loaded in the ACCESS On-Lines, Exception Management System (EMS). A review of the individual's eligibility must be completed to determine if they qualify for continued coverage under Medicaid, this process is completed manually by staff.

Procedural Changes

A system enhancement was implemented in August 2020, to automate the SSI Termination process in the ACCESS Management System (AMS). The enhancement requires an AMS entry be displayed as an application or additional assistance. For individuals whose SSI benefits are terminated and processed as an ex parte, staff will not be required to initiate the Asset Verification System (AVS). An SSI Termination is a change in the household's circumstances and AVS is not required when a change is reported. AVS is required at the renewal based on current policy and procedures.

1317 Winewood Boulevard, Tallahassee, Florida 32399-0700

To assist with the timely evaluation and notification of coverage to the individual, several steps in the ex parte process have been automated. When the daily files are received from AHCA, the following steps will occur to match the individual against the State Data Exchange (SDX) and determine if an ex parte is required prior to uploading the demographic information into AMS:

- Hold the file for a 20-day period to allow the reinstatement of SSI eligibility.
- On the 21st day, the file will match individuals based on their Social Security Number (SSN) and Date of Birth (DOB) against the latest information on the SDX file to determine which individuals are eligible for an ex parte.

Based on the latest payment status code, individuals who have regained SSI eligibility, died or currently receiving Medicaid in the FLORIDA System are ineligible for the ex parte process and will not be uploaded to AMS. Individuals who are eligible members in open Medicaid AGs are ineligible for the SSI ex parte process, with the exception of the following categories; MI S, MH S, MS, QMB R, SLMB, Q11 and WD.

Individuals who are Direct Enrollees (DE) for Long-Term Care (LTC) services as a recipient of SSI benefits will be automatically identified on the ACCESS Summary page. As part of the SSI termination ex parte process, eligibility for coverage in Statewide Medicaid Managed Care Long-Term Care (SMMC LTC) must be evaluated for individuals who received these services. On the ACCESS Summary page an indicator for “Long Term Care” services, only for SMMC LTC, has been added to assess eligibility for the appropriate “MI” or “MW A” categories.

System Changes

When a match is found in the SDX file and the individual is determined eligible for the ex parte process, a Work item will be created and routed to staff on AMS. The AMS Work Item assignment, including case processing follows the current routing procedure. The following actions will be completed in AMS:

- Create a Work Item and route to the processor for further review.
- Generate the SSI Ex Parte Notices for:
 - Pending when additional information is needed to determine eligibility,
 - Acknowledgement to individuals who are eligible for the process but are not receiving a Pending notice, and
 - Denial to individuals who fail to respond to the Pending notice.
- Create a case in FLORIDA using the existing Timesaving Innovation Process (TIP) with modifications specific for SSI Ex parte applications.
- Ex parte SSI Terminated individuals in existing cases in FLORIDA using the new TIP.

AMS Modifications

The Work Item Details and ACCESS Summary pages were modified to display SSI Ex Parte individuals for the following items:

- The “Application Source” on the ACCESS Summary page will display as “SSI Ex Parte” and the ACCESS number will begin with “3”.
- The ACCESS Summary for SSI Ex Parte work item will only display the SSI terminated individual and the information related to that person. Additionally, the SSI terminated individual will be listed as the Primary Information Person (PIP), regardless of whether the individual is an adult or child or listed as the PIP in the known (open or closed) FLORIDA case.

- The existing web services for wage verification and Code 1 address validation will be used when creating the application. The SSI terminated individual will display as “verified” for SSN and customer authentication.
- The “Benefit Information” section on the “ACCESS Summary” page will replace “Simplified Eligibility for Pregnant Women” (SEPW) with “SSI Ex Parte” for ACCESS Summary pages created after implementation. ACCESS Summary pages created prior to implementation will continue to display “SEPW”.
- Each SSI Ex Parte work item will display a comment in the Household Summary section in the ACCESS Summary that will list the SSI Termination Payment Status Code and description. The comment will state: “The individual has been terminated for SSI Benefits based on the following reason: <Reason Code> - <Description>”.
- The Living Arrangement, Florida Resident, Citizenship, Disability, Martial Status, and Unearned Income types will display based on the information received in the SDX file.
- The “Method Recvd” field in the “Work Item Information” section on the “Work Item Details” page will display “ELECTRONIC” for SSI Ex Parte Work Items.
- The Work Item Type will display as “**APP**” when the individual meets the following criteria based on being a terminated child or adult who is:
 - Not known to FLORIDA,
 - Known to Florida and not in a pending/open case,
 - In the payment code of N04 or N23,
 - Known to FLORIDA and in more than one open or pending case, or
 - A SUNCAP case.
- The Work Item Type will display as “**ADD**” when the individual meets the following criteria based on being an SSI Terminated child or adult:
 - Already known to FLORIDA and in an open case,
 - In a pending case, or
 - In an open case with a pending AG.
- The “Client Entered Program Information” and “Agency Entered Program Information” sections on the “Work Item Details” page will replace the label “SEPW” with “SSI Ex Parte” for Work Items created after implementation. Work Items created prior to implementation will continue to display “SEPW”.
- A new field titled “SSI Ex Parte App Date” will display for SSI Ex Parte Work Items only. This field will display the date the SSI Ex Parte application is created by the system and cannot be edited by staff.
- The following selections will display in the “Transactions” section for SSI Ex Parte Work Items only:
 - SSI Ex Parte Pending Notice Sent: this transaction is POPULATED when a pending notice has been sent and is protected and cannot be modified by a worker.
 - SSI Ex Parte Client Contact Completed: this field is not protected and can be modified by a worker.
- The Authentication Completed field in the transaction section of the SSI Ex Parte Work Items will be selected by the system and the field will be protected when:
 - Applications are routed to a processor,
 - Applications are processed by TIP, or
 - Applications are processed by TIP and successfully completes client registration in FLORIDA.

- The Authentication Completed field will not be selected by the system and the field will be unprotected in the SSI Ex Parte Work Item when the application is processed by TIP and an error occurs during the client registration process in FLORIDA.
- A comment will display in the “Comments” section of the AMS Work Item Detail page for SSI Ex Parte Work Items. The comment will read: “The individual has been terminated for SSI Benefits based on the following reason: <Reason Code> - <Description>”.
- The “Agency Entered Program Information” section on the “Create Manual Entry” page will replace “SEPW” with “SSI Ex Parte”.
- The new SSI Ex Parte fields and transactions will display for manual Work Items when “SSI Ex Parte” is selected by the worker. The system will not generate the new AMS SSI Ex Parte Pend Notice on manual Work Items.
- The “SSI Ex Parte App Date” will display the date the manual Work Items is created.
- The “Admin Profile” page will be updated to replace “SEPW” with “SSI EX”, which will be used to indicate SSI Ex Parte.
- The “Program Priorities” page will be updated to replace “SEPW” with “SSI Ex Parte”.
- The “Zip Code Details” page will be updated to replace “SEPW” with “SSI Ex Parte”.
- The “CRAD Summary” page will be updated to replace “SEPW” with “SSI Ex Parte”.

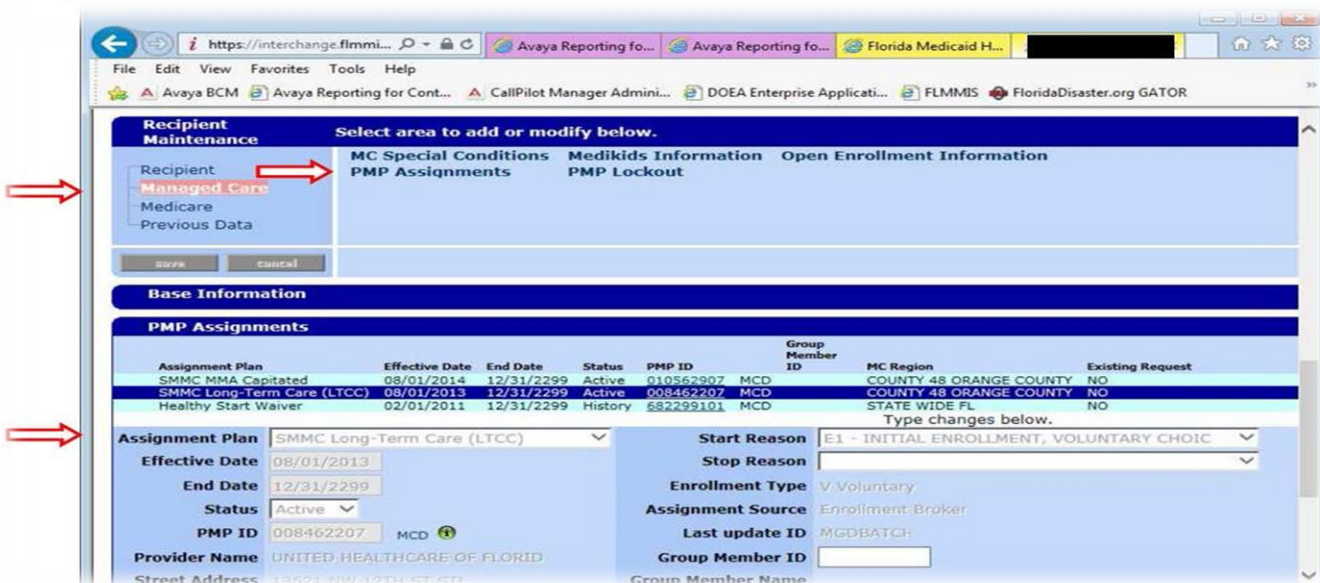
The SSI Ex Parte automated denial process will occur and generate the SSI Ex Parte Denial Notice when the “SSI Ex Parte Client Contact Completed” transaction is not selected within 30 calendar days from the “SSI Ex Parte Pending Notice” mail date. The system will use the verification due date displayed in the SSI Ex Parte Pending notice to determine when the SSI Ex Parte Work Item should be denied. If the 30 calendar days falls on a weekend or holiday, the system will deny the work item on the next business day. When the SSI Ex Parte Work Item is denied, the system will update the following fields:

- The “Disposition” field will display as “Denied”.
- The “Disposed Reason” will display code “534: You Failed to follow through with your application.”
- A comment will be entered in the Work Item Comments section that states: “Client did not contact agency regarding the SSI Ex Parte application. Denial letter automatically mailed.”

A new LTC indicator has been added to the miscellaneous section on AMS ACCESS Summary for SSI Ex parte applications only. The LTC indicator, along with other information available at the time of the ex parte helps determine whether an evaluation for SMMC LTC coverage is required during the ex parte. This indicator will not populate for individuals potentially under other LTC Waiver types.

The indicator will display a “Yes” or “No”. If the response is:

- No, a review for LTC is not required at this time, unless other information is received indicating an evaluation for nursing home or waiver coverage is appropriate.
- Yes, a review for LTC is required to evaluate potential eligibility for waiver coverage. Access the Florida Medicaid Management Information System (**FMMIS**) to view the LTC Enrollment date and the Managed Care Organization/Plan (MCO/P). To find this information on FMMIS,
 - enter the Recipient (Medicaid) Identification Number or Social Security Number (SSN) to view the Recipient Information/Record. On this screen, in the Recipient Maintenance section:
 - select Managed Care,
 - then select PMP Assignments to view the SMMC Long-Term Care (LTCC) effective date for enrollment. Select “PMP ID” to view the SMMC LTC Provider. Enter this information on the AIMN screen on FLORIDA.



The LTC indicator is a reflection of the service utilization rather than a specific category code. The AIMN screen is completed to create eligibility for categories that require a level of (LOC) based on the coverage that is being evaluated:

- When evaluating a request for “MI I/M/S”,
 - Do not enter an “LOC” for nursing home placement based on the “LTC” indicator in FLMMIS
 - Send the CF-ES 3007, ACCESS/CARES Communication Form to Department of Elder Affairs, Comprehensive Assessment and Review (DOEA/CARES)
- Creating “MW A”, only when the ex parte is completed, enter the following information on the AIMN screen:
 - Provider information from FMMIS,
 - the LOC as “IO” and,
 - the “Date Requested, Date Received and EFF Begin Date” is the date the AMS Work Item was created.

Notices

Three new notices have been created for the SSI Ex parte process:

- Acknowledgement notice,
- Pending notice, and
- Denial notice.

The verification due date for the SSI Ex parte will be calculated using 30-calendar days from the notice mail date. When the verification due date falls on a weekend or holiday, the system will display the following business day as the verification due date. The following individuals will have a work item created that will not be processed through TIP and will be sent an SSI Ex parte Pending Notice:

- SSI Terminated child or married adult not known to FLORIDA,
- SSI Terminated married adult not known to FLORIDA and not in an open Medicaid AG,
- SSI Terminated married adult or child known to FLORIDA and not in a pending/open case,
- SSI Terminated adult or child with payment code N23 (Non-pay - not a legal resident of the U.S.), or
- SSI Terminated adult or child with payment code N04 (Non-pay-recipient's non-excludable resources exceed title XVI limitations).

The following individuals will have a work item created and will go through TIP. If known to FLORIDA, the individual will be linked to the open case. The SSI Ex parte Acknowledgement Notice will be sent based on the following scenarios:

- SSI Terminated non-married adult not known to FLORIDA,
- SSI Terminated non-married adult known to FLORIDA but not on an open/pending case,
- SSI Terminated adult or child on an open FLORIDA case and is not an eligible member in an open Medicaid AG,
- SSI Terminated adult or child on an open FLORIDA case and the case does not have a pending AG.

The following individuals will have a work item created and will be sent an SSI Ex parte Acknowledgement Notice:

- SSI Terminated adult or child on multiple open/pending cases,
- SSI Terminated adult in a SUNCAP case,
- SSI Terminated adult or child on a pending case, or
- SSI Terminated adult or child on an open case with a pending AG.

The notice will inform individuals their SSI benefits with SSA are ending and they are being reviewed for Medicaid coverage with DCF. Additionally, the notice will include an SSI benefit end date provided in the file from AHCA. The SSI Termination date calculation is based on the month the SSI Termination record is received in the file from AHCA and the age of the individual at the end of that month based on the following:

- Individuals age 19 or older will have an SSI end date of two months,
- Individuals ages five through 18-years old will have an SSI end date of six months, or
- Newborns up to age five will have an SSI end date of 12 months.

Timesaving Innovation Process (TIP)

The SSI Ex parte TIP process has been created for children or adults in FLORIDA and not in an open Medicaid AG and do not have any pending AGs. This process will only update the SSI terminated individual's information. The information for members who were not terminated by SSI will not be updated. In addition, SSI Ex parte TIP will not authorize any benefits on the AWAA screen. SSI Ex parte TIP will complete updates to the following FLORIDA screens:

- **AIPB**-Medicaid type will be selected if it is not already selected or the "All Programs" option is not selected.
- **AIMC**-Enter "Y" for "MED REQ" and "D" for the AVS verification fields when a value is not already present. If a value is present, SSI Ex parte TIP will not change the existing entry in the AVS fields.
- **ASEV**-End date SSI benefits and enter verification of "SA" if the individual has an ASEV screen.
- **AFEI**-Enter new earned income when received from SDX file or Wages/SWICA verifications and enter the same verification values used for the current TIP process. When earned income is received in the SDX file for an SSI Terminated individual with an existing AFEI screen in FLORIDA, SSI Ex parte TIP will not enter the SDX earned income information and will only update the verification fields.
- **AFMI**-Only for existing terminated SSI unearned income in FLORIDA, enter the end date and verification "SA" for verification field.
- **EDBC Driver**-Enter values from the existing TIP process. In addition, SSI Ex parte TIP will generate the existing FLORIDA pending notice when the following criteria is met:
 - A Medicaid AG is in a Pend status and
 - The AGVR screen is successfully displayed.
- **AWAA**-Will not authorize any assistance groups for SSI Ex parte work items.
- **CLRC**-Enter new SSI Ex parte TIP comments.
 - SSI Ex parte TIP will enter new comments in CLRC and Work Item Details comments section. The new comments created are listed in the table below.

SSI Ex Parte Process Status	CLRC/Work Item Comment
Error occurred when SSI Ex parte TIP tried to update AIPB, AIMC, ASEV, AFEI, AFMI, AGWV, AGVR or AWAA	SSI Ex parte TIP could not be completed on <date> for <name> <PIN>; system could not update <screen name> due to <reason>.
Error occurred when SSI Ex parte TIP started EDBC driver	SSI Ex parte TIP could not be completed on <date> for <name> <PIN>; system could not complete eligibility driver.
SSI Ex parte TIP successfully completed with eligibility pending or passed AGs and routed to the worker	SSI Ex parte TIP completed with pending AGS on <date> for <name> <PIN>.

SSI Terminated single adults not in an open/pending case in FLORIDA, will be processed by the existing TIP. The following changes have made to the existing TIP process and will only apply (display) to SSI Ex parte:

- **AIID**—Enter “SA” for the SSN and DOB verifications fields,
- **AICC**—Enter “SA” for the living arrangement verification field,
- **AIIA**—Enter “SA” for the “ID VR” and citizenship verification fields,
- **AIDP**—Continue to use existing defaults for this screen with the addition of entering “?” for the questions “Will INCAP/DISAP EXCEED 30 Days?” and “12 months?”
- **AFMI**—Enter “SA” for unearned income verification field when unearned income is received in the SDX file,
- **AGWV/AGVR**-Modified to generate the existing FLORIDA pending notice when the following criteria is met:
 - A Medicaid AG is in a Pend status and
 - The AGVR screen is successfully displayed,
- **AWAA**—Will not authorize any assistance groups for SSI Ex parte work items,
- **CLRC**—Enter new TIP Alert comment on CLRC and Work Item Details Comment section to inform the worker which TIP processed the record. The new TIP Alert comment will be “SSI Ex parte application processed on <date> for <name> <PIN>”.

Medicaid Eligibility System (MES) Reports

The MES Reporting system will be modified to include an indicator to identify SSI Ex parte Work Items in the existing four pending reports. A Summary and three detail Pending Reports will be modified. The following existing reports will be modified to capture the requirements for processing SSI Terminations:

- R88 Work Due Summary Report
- R89 Work Due Detail Report
- R71 Pending by Last Transactions Completed Detail Report
- R81 Pending Work by Action Detail Report

Attachments:

Attachment 1-NOTICE OF CASE ACTION-ACKNOWLEDGEMENT (DCF)
Attachment 2-NOTICE OF CASE ACTION-PENDING (DCF)
Attachment 3-NOTICE OF CASE ACTION-DENIAL (DCF)
Attachment 4-INFORMATION ABOUT YOUR MEDICAID (AHCA)
Attachment 5-NOTICE OF MEDICAID CONTINUATION (AHCA)
Attachment 6-INFORMATION ABOUT YOUR CHILD'S MEDICAID (AHCA)

Regional Program Office staff with policy questions related to this transmittal should submit them through the Policy Technical Assistance Request page. System related question should be directed to LaQuetta Anderson at:

LaQuetta.Anderson@myflfamilies.com .

cc: Assistant Secretary for Economic Self Sufficiency (Taylor Hatch)
Assistant Secretary for Office of Child Welfare (Patricia Medlock)
Assistant Secretary for Office of Substance Abuse and Mental Health (Rodney Moore)
Assistant Deputy Secretary for Economic Self Sufficiency (Maggie Mickler)
Regional Managing Directors
Regional ESS Directors
Business Operations (Alisa Roberson)
Customer Experience (Brian Weber)
ESS Programs and Policy (Patti Grogan)
FLORIDA Help Desk (Goldie Webster)
Information Technology (Kit Goodner)
Innovation, Project Management & Data (Chris Presnell)
Office of Appeal Hearings (Susan Dixon)
Office of Communications (DaMonica Smith)
Office of the General Counsel (Rhonda Morris)
Public Benefits Integrity (Bryan McDuffie)
Strategic Partnerships and Initiatives (Lindsay Volpe)
AHCA (Christina Vracar, Ann Dalton, Lisa Gill, Shevaun Harris, Beth Kidder, Erica Floyd Thomas, Angela Pridgeon)
Florida Healthy Kids (Austin Noll, Suzetta Furlong)

ACCESS CENTRAL MAIL CENTER
P.O. BOX 1770
OCALA FL 34478

Notice of Case Action
State of Florida Department
of Children and Families



July 03, 2020

Case: 5004029113

ACCESS #: 302601475

Armer Hastings
1000 ANYWHERE ST
Tallahassee FL 32304

Dear Armer Hastings:

The Department of Children and Families (DCF) received information from the Social Security Administration (SSA) that you no longer receive Supplemental Security Income (SSI) cash benefits. The Medicaid you were receiving because of your SSI cash benefits will end August 31, 2020. SSA sent DCF your information to determine if your Medicaid coverage will continue. An application is not needed; if we need additional information to determine your eligibility, we will send you an additional letter.

If you have any questions regarding your Medicaid case, you can call DCF's Customer Call Center at 1-850-300-4323 between 8 AM and 5 PM Monday through Friday.

El Departamento de Niños y Familias (DCF) recibió información de la Administración del Seguro Social (SSA) que indica que usted ya no recibe los beneficios en efectivo de la Seguridad de Ingreso Suplementario (SSI). La ayuda de Medicaid que recibía por sus beneficios en efectivo de la SSI finalizará el August 31, 2020. La SSA envió su información al DCF para determinar si su cobertura de Medicaid continuará. No se necesita enviar ninguna solicitud; si necesitamos más información para determinar su elegibilidad, le enviaremos otra carta.

Si tiene alguna pregunta sobre su caso de Medicaid, puede llamar al Centro de Atención al Cliente del DCF al 1-850-300-4323, de 8:00 a. m. a 5:00 p. m., de lunes a viernes.

Depatman Timoun ak Fanmi (DCF) te resevwa enfòmasyon nan mwen Administrasyon Sekirite Sosyal (SSA) ki di ou pa resevwa avantaj lajan kach Revni Sekirite Siplemantè (SSI) ankò. Medicaid ou te resevwa a akòz avantaj lajan kach SSI ou yo ap fini August 31, 2020. SSA te voye enfòmasyon ou bay DCF pou detèmine si pwoteksyon Medicaid ou ap kontinye. Yon aplikasyon pa nesesè; si nou bezwen plis enfòmasyon pou detèmine si ou kalifye, n ap voye yon lòt lèt ba ou.

Si ou gen nenpòt kesyon konsènan dosye Medicaid ou a, ou ka rele Sant Apèl Kliyan DCF la nan 1-850-300-4323 ant 8 A.M. ak 5 P.M. lendi jiska vandredi.

SSIA

ACCESS CENTRAL MAIL CENTER
P.O. BOX 1770
OCALA FL 34478

Notice of Case Action
State of Florida Department
of Children and Families



July 03, 2020

Case: 0000000000

ACCESS #: 302601471

Tiona Smith
1000 ANYWHERE ST
Tallahassee FL 32304

Dear Tiona Smith:

The Department of Children and Families (DCF) received information from the Social Security Administration (SSA) that you no longer receive Supplemental Security Income (SSI) cash benefits. SSA sent DCF your information to determine if your Medicaid coverage will continue. An application is not needed, but more information is needed to complete the review.

In order to complete the review, you must complete the enclosed form and return it to the address listed above. The form and verification of assets, income, health or medical insurance must be provided no later than July 7, 2020. If you do not return the form and verification by this date, we will not be able to finish the review and your Medicaid coverage may end.

If you would like help completing this form, you can call DCF's Customer Call Center at 1-850-300-4323 between 8 AM and 5 PM Monday through Friday.

El Departamento de Niños y Familias (DCF) recibió información de la Administración del Seguro Social (SSA) que indica que usted ya no recibe los beneficios en efectivo de la Seguridad de Ingreso Suplementario (SSI). La SSA envió su información al DCF para determinar si su cobertura de Medicaid continuará. No se necesita enviar ninguna solicitud, pero sí más información para completar la revisión.

Para poder completar la revisión, debe completar el formulario adjunto y devolverlo a la dirección de arriba. El formulario y la verificación de bienes, ingresos, salud o seguro médico deben entregarse a más tardar el July 7, 2020. Si no devuelve el formulario y la verificación antes de esa fecha, no podremos finalizar la revisión y es posible que su cobertura de Medicaid se termine.

Si necesita ayuda para completar este formulario, puede llamar al Centro de Atención al Cliente del DCF al 1-850-300-4323, de 8 a.m. a 5 p.m., de lunes a viernes.

Depatman Timoun ak Fanmi (DCF) te resevwa enfòmasyon nan mwen Administrasyon Sekirite Sosyal (SSA) ki di ou pa resevwa avantaj lajan kach Revni Sekirite Siplemantè (SSI) ankò. SSA te voye enfòmasyon ou bay DCF pou detèmine si pwoteksyon Medicaid ou ap kontinye. Yon aplikasyon pa nesesè, men nou bezwen plis enfòmasyon pou finalize revizyon an.

Pou finalize revizyon an, ou dwe ranpli fòm ki vini nan anvlòp la epi voye li tounen nan adrès ki anwo a. Ou dwe bay fòm ak verifikasyon byen, revni, asirans sante oswa medikal yo avan July 7, 2020. Si ou pa voye fòm ak verifikasyon an avan dat sa a, nou p ap ka fini revizyon an epi pwoteksyon Medicaid ou ka fini.

Si ou bezwen èd pou ranpli fòm sa a, ou ka rele Sant Apèl Kliyan DCF la nan 1-850-300-4323 ant 8 A.M. ak 5 P.M. lendi jiska vandredi.

ACCESS CENTRAL MAIL CENTER
P.O. BOX 1770
OCALA FL 34478

Notice of Case Action
State of Florida Department
of Children and Families



July 09, 2020

Case: 5004184071

Phone:

Tiona Smith
1000 ANYWHERE ST
Tallahassee FL 32304

Dear Tiona Smith,

The following is information about your eligibility.

Benefit Denial

Your review for Medicaid is **denied**.

Name

Tiona Smith

Reason:

YOU FAILED TO FOLLOW THROUGH WITH YOUR REVIEW.

S65A-1.205(1)(C)

Refi Benefis

Nou **refize** revizyon pou Medicaid ou a.

Non

Tiona Smith

Rezon:

OU PA TE SUIV TOUT ETAP POU REVIZYON OU AN.

S65A-1.205(1)(C)

SSID

Denegación de beneficios

Su revisión para Medicaid se **denegó**.

Nombre

Tiona Smith

Motivo:

USTED NO COMPLETÓ SU REVISIÓN.

S65A-1.205(1)(C)



RON DESANTIS
GOVERNOR

MARY C. MAYHEW
SECRETARY

INFORMATION ABOUT YOUR MEDICAID

You have been covered by the Florida Medicaid Program because you were receiving Supplemental Security Income (SSI) cash benefits. The Social Security Administration has ended your SSI cash benefits. Now the Department of Children and Families (DCF) must determine if you can be eligible for Medicaid under other Florida Medicaid coverage. In order to provide DCF time to conduct this review, your Medicaid eligibility will continue until _____.

If you currently receive assistance from DCF for another program, they may be able to review your eligibility for Medicaid without asking for more information. If DCF needs information from you, they will send you a letter requesting the information needed to determine your eligibility. If you receive a letter from DCF, please provide the requested information by the due date provided in the letter.

If your SSI is restarted and you received a letter from DCF, you do not need to respond since your Medicaid has been continued.

DCF is required to inform you whether or not Medicaid coverage will be continued. If your Medicaid is ending, DCF must notify you at least ten (10) days before your Medicaid coverage ends.

If you have questions about your Medicaid coverage, please call (850) 300-4323.

If your SUNCAP food assistance stopped because your SSI ended or if you need help buying food, the DCF, ACCESS Florida Program offers the Food Assistance Program that helps low-income people buy healthy food. You may apply for food assistance at: <http://www.myflorida.com/accessflorida>.

Name:
Medicaid ID Number:
SSN:
Date of Birth:

(Por favor vea al reverso para instrucciones en Español.)





RON DESANTIS
GOVERNOR

MARY C. MAYHEW
SECRETARY

NOTICE OF MEDICAID CONTINUATION

Your child has been covered by the Florida Medicaid Program because he/she was receiving Supplemental Security Income (SSI) cash benefits. The Social Security Administration has ended your child's SSI cash benefits. Your child is eligible for continuous Medicaid coverage through _____, there is no need to take any action for your child to receive this continued Medicaid coverage.

Your child will be eligible for this Medicaid coverage unless he/she moves from the State of Florida. If your child moves from Florida, please report this change to the Department of Children and Families (DCF) within 10 days at the phone number listed below.

If you have any questions about this letter, please call DCF at (850) 300-4323.

This action is in accordance with Chapter 409.904, Florida Statutes.

Mail Date:

Payee Name:

Childs Name:

Medicaid ID Number:

SSN:

Date of Birth:





RON DESANTIS
GOVERNOR

MARY C. MAYHEW
SECRETARY

INFORMATION ABOUT YOUR CHILD’S MEDICAID

Your child has been covered by the Florida Medicaid Program because he/she was receiving Supplemental Security Income (SSI) cash benefits. The Social Security Administration has ended your child’s SSI cash benefits. Now the Department of Children and Families (DCF) must determine if your child can be eligible for Medicaid under another Florida Medicaid coverage. In order to provide DCF time to conduct this review, your Medicaid eligibility will continue until_____.

If you currently receive assistance from DCF for another program, they may be able to review your eligibility for Medicaid without asking for more information. If DCF needs information from you, they will send you a letter requesting the information needed to determine your child’s eligibility. If you receive a letter from DCF, please provide the requested information by the due date provided in the letter.

If your child’s SSI is restarted and you received a letter from DCF, you do not need to respond since your child’s Medicaid has been continued.

DCF is required to inform you whether or not Medicaid coverage will be continued for your child. If your child’s Medicaid is ending, DCF must notify you at least ten (10) days before your child’s Medicaid coverage ends.

If you have questions about your child’s Medicaid coverage, please call (850) 300-4323.

If your family needs help buying food, the DCF, ACCESS Florida Program offers the Food Assistance Program that helps low-income people buy healthy food. You may apply for food assistance at: <http://www.myflorida.com/accessflorida>.

Payee Name:	
Child’s Name	
Medicaid ID Number:	
SSN:	
Date of Birth:	

